AZ Medicaid Technical Consortium Meeting

June 23, 2004
2:30 PM to 4:00 PM
AHCCCS 701 E. Jefferson St. – 3rd Floor - Gold Room

Meeting Hosted By: Lori Petre, AHCCCS

Attendees:

(Based on sign-in sheets)

ADHS	APIPA	MCP & Schaller
C.J. Major	*Alexia Cathers**	*Cathy Jackson-Smith*
Ramkumar Manakal*	*Lucy Markov*	*Melanee Jones*
Thao Nguyen	*Charles Revenew*	*Anne Romer*
AHCCCS	*Jane Upton*	*Art Schenkman*
Dick Azzi	**Care 1st**	**Maricopa**
Kathy Bezon	*Bill Hobbs**	*Dave Abraham*
Deborah Burrell	**COCHISE HEALTH**	**Pima Health Systems**
Barbara Butler	*Marcia Goerdt**	*Mark Hart**
Michelle Dillon	*Isabel Robinson**	**PHP**
Patti Goodwin	*Evelyn Valdez**	*Wayne Foster*
Ester Hunt	**DES**	**UFC**
Dennis Koch	*Marcella Gonzales*	*Eric Nichols*
Dora Lambert	*Crystal Rodgers*	*Kathy Steiner*
Brent Ratterret	*Major Williams*	*Jean Warner*
Nancy Upchurch	**HealthChoice AZ**	**United Healthcare**
Americhoice	*Mark Messer*	*Sean Stepp**
Barbara Nelson*	**HCSD**	**Yavapai**
Beth Ptak	*Michael Wells*	*Dave Soderberg**
		Becky Ducharme*

* Teleconference

Welcome (Lori Petre)

We'll go ahead and get started. We have a light agenda today. Today we have just a few follow-up items, and Dennis would like to talk about some Open Issues.

Outpatient Fee Schedule Project (Lori Petre)

The Outpatient Technical Consortium immediately follows this meeting, beginning at 11:00. We are on schedule at this time, and hope to complete development by the end of the year. I have to meet with Mike to discuss the testing timetable, but so far, everything is proceeding on schedule. We will be discussing the status and walk through during today's meeting.

AHCCCS Member ID Change (Dennis Koch)

We have completed the conversion for most acute care health plans. We still have Mercy Care and Health Choice to complete, but the rest of the acute care health plans are done. On December 9th, we'll convert the Long term care health plans, and finally the remainder of the active IDs on the 16th. We expect to begin converting the terminated on the 21st. We'll be able to push back the terminated member conversion by a week to the 28th if anyone needs us to do so.

HP – How far into history will you be going to convert the terminated members?
Dennis Koch – We decided to convert those members terminated within the last year.

HP – Will this be one major file, or is it going to be Health Plan Specific.
Dennis Koch – You will receive only those members that were last active on your Health Plan. You will not receive those that were not active on your plans. We will do two conversions, first those who are terminated now. Then, we will convert those who have terminated between the cutoff date and the current date.

There should be test files out already for you to review. Then, when it goes to production, it can be located in the same place as you find the daily rosters.

Again, Acute Care will be done this Thursday, next week the long term cares and IHS and APIPA on the 16th. The 21st is the scheduled date for terminations, but we can push terms back by one week.

Lori Petre – Can we put together a schedule of the conversion? Then, after its compiled, we can email it to everyone.
Dennis Koch – Yes.

ACTION ITEM – (A-834-00422)

HP – Is the Member ID change only for testing, or is it in Prod?
Dennis Koch – Prod; we have testing files out there already, but we are mandated to have the change in place by the end of the year. If you have any questions, please email the AHCCCS HIPAA Workgroup.

BBA (Dennis Koch

The BBA process is working well for the most part. We have an issue with reinsurance, but on the whole its running as expected.

Dennis Koch – You may have received emails that relate you have nothing pending, but in researching, you'll find there are pended files. We believe we have that corrected. We're putting in a change today to report what files are pending.

We have verified that BBA works in both directions, receiving and sending.

Other (Dennis Koch)

There is an outstanding question concerning the change in co-pays for Emergency Room services from $5.00 to $1.00. Notification of this change was sent as a contract amendment to your legal departments.

Lori Petre – We wanted to mention under "Other," as well, that an email notification was sent earlier from Deborah and myself concerning AHCCCS email addresses changing. Please be aware of this change, it is in effect as of December 1st. We were assured that the old email addresses will be linked to the new email addresses.

Encounters 837/277U (Lori Petre)

We had a request from Evercare that we refresh the Testing Region. We have not done this in a while. As mentioned before, we need to have everyone's agreement before we do this, as we don't have a process to refresh just one HP's data and no one else's'. If you're in the middle of a testing cycle, this may not be an optimum time for you. If we can agree to a date, this will only take an hour or two. We also have the option of refreshing only certain form types.

ACTION ITEM (A-837-00423)

HP – We would like it refreshed, but there appears to be a number of 277s missing. How can we resolve this?
Lori Petre – If the test region is refreshed, it will allow clean 277s to be created from your tests.

HP – We would like a refresh, as well, but we're in the middle of a test now. We should be done in a week or so.
Lori Petre – We will need a week or so to arrange it.

Pima (Mark Hart) – When you talk about refreshing the test region, are you talking about making the test environment match production?
Lori Petre – No, when the Encounters test environment is refreshed, we null-load it. There is far too much data in the Encounters region to make an exact match.

We do need the agreement of all parties to refresh this environment.

Yavapai (Becky Ducharme) – If we have multiple test files awaiting 277s, will there be an impact?
Lori Petre – Timing wise, we'd need to complete an entire cycle. For instance, for your tests, we'd wait until Saturday to complete the cycle. Otherwise, it wouldn't create the 277s.

Yavapai (Becky Ducharme) – that is what is happening now.
Lori Petre – Brent, are you in agreement, as well?
Brent Ratterree – No concerns at the moment. I do want to encourage everyone to continue to test, though. We need to see some more complex tests, as well, with C.O.B. and complicated issues. If you complete your testing with one form type, you can choose to go live for that form type only, and then continue to test for your other form types.

ADHS (Ramkumar Manakal) – We have some missing encounter records from the last submission and not listed on the 277U.
Lori Petre – We will look into that.

ACTION ITEM (A-277-00424)

Lori Petre – Brent's point earlier is that you can complete your testing by form type, and go live for that particular form type rather than waiting for the mandate date. We'd like to have everyone ready before the mandate dates. Also, keep in mind that we will be discontinuing the multiple encounter cycles per week in the test region after the end of the year. So please, test now.

Yavapai (Becky Ducharme) – There is an old issue, about the CRN number not being reported back on the 277U.
Lori Petre – Dennis will look into that. There is a historical question concerning that; we thought we'd corrected that issue. Dennis will look into it and verify.

ACTION ITEM (A-277-00428)

HP – We're trying to run our proprietary files parallel to the 837 files to better track them. We want to keep our encounters straight while we make the cutover to 837. We have some open issues, questions open from March. The numbers just aren't there yet. We're hearing you say cutover if we're comfortable, but we're just not comfortable yet.

Brent Ratterree – To my knowledge, the issues concerning the 837 are mostly resolved. If you have questions, this is probably not the best forum to get them answered. However, if you want the information we have we can send it over to you. From what I've seen of the test results, a lot of the 837 data coming through is cleaner.

HP – I'm happy with the results so far, but I'm still not ready to cut over.

Brent Ratterree – My answer would be the same to anyone, if you're not sure of the answers, please ask. The volume of testing I've seen so far has been fairly clean. There are four HPs that have been unable to send the 837 files in.

ADHS (Ramkumar Manakal) – Have you finalized a cutover date as yet?

Brent Ratterree – We were discussing the cutover date today, but the date has not been finalized yet. When we have finalized it, we will make sure to send an email to everyone, and broadcast it so that everyone knows, and its not just filtering down the channels. I really encourage you at this time to test at least one of the form types.

There was an item in the November 9, 2004's minutes, in the table at the end, numbered 'A-837-004320.' This has been resolved. There was a typo on the companion guide for the 837. This has been corrected, and the corrected Companion Guide is now available on the website.

HP – I noticed this typo. Has it been corrected in the last couple of weeks?

Brent Ratterree – Yes, it was corrected last week or the week before.

HP – Has the BBA Identification been changed?

Brent Ratterree – No, Dennis is responsible for the ID changes, but this won't impact the BBA.

HP – Because I noticed there are errors in the BBA documentation.

Dennis Koch – What documentation?

Brent Ratterree – Is that on the website? I didn't think we had it up on the website.

HP – It has its own separate documentation, its titled "BBA." The totals and such don't match the screen samples given.

ACTION ITEM (A-837-00426)

Dennis Koch – I'll look at it and let you know what I find out.

HP – Concerning the BBA Testing, do we need to get the CEO signoff, like in prod? Because I'm testing the BBA, and it would be easier if there was another method of verifying the data.

Lori Petre – Health Plans can let us know who's in charge of the testing. Its really whatever is easiest for you; some HPs mimic production, but it doesn't have to.

Concerning the open action items, there are several of them. We will pull all the open issues that are in the HIPAA workgroup from the previous meeting and email you with the status on each.

ACTION ITEM (A-837-00427)

HP – If I have questions concerning anything, whom should I email?

Lori Petre – Please email any questions you have to the HIPAA workgroup. We will respond from there. We will verify the status on the 277U and email updates to everyone.

Encounters NCPDP (Brent Ratterree)

HP – Can we get a status on the Pharmacy NCPDP.

Lori Petre – We have tracked the issues on the website from meetings previous to this one. Brent, can you give us a status?

Brent Ratterree – I don't have any information concerning the particular questions.

HP – There is a question concerning some indicators.

Brent Ratterree – The guide says to use the pregnancy indicators where necessary.

One "Other" item to discuss. Attached to the back of your packet is a presentation update for the NPI. For those of you who are interested, we will be participating in a teleconference from the Gold room today from 2-3 o'clock. The speaker will be from C.M.S. She was responsible for much of the language concerning the NPI, and is a valuable source of knowledge. If you'd like to join us, please do so. Again, the time will be 2-3 o'clock, here in the Gold Room today.

HP – Is AHCCCS now using NPI?

Lori Petre – We are working on that capability. The NPI has far-reaching implications, and CMS understands this. There are incremental Compliance dates.

Upcoming Meetings/Suggested Topics (Lori Petre)

Our next scheduled meeting is January 4th, from 10 a.m., with the Outpatient consortium again immediately following.

APPENDIX – ACTION ITEMS

Issue/Action #	From Consortium	Assigned to	Description and *Resolution*	Status
A-834-00422	12/07/2004	Dennis Koch	We have completed the conversion for most acute care health plans. We still have Mercy Care and HCSD to complete, but the rest of the acute care health plans are done. On December 9th, we'll convert the Long term care health plans, and finally the remainder of the active IDs on the 16th. We expect to begin converting the terminated on the 21st. We'll be able to push back the terminated member conversion by a week to the 28th if anyone needs us to do so. HP – Will this be one major file, or is it going to be Health Plan Specific. Dennis Koch – You will receive only those members that were last active on your Health Plan. You will not receive those that were not active on your plans. We will do two conversions, first those who are terminated now. Then, we will convert those who have terminated between the cutoff date and the current date. There should be test files out already for you to review. Then, when it goes to production, it can be located in the same place as you find the daily rosters. Again, Acute Care will be done this Thursday, next week the long term cares and IHS and APIPA on the 16th. The 21st is the scheduled date for terminations, but we can push terms back by one week. Lori Petre – Can we put together a schedule of the conversion? Then, after its compiled, we can email it to everyone. Dennis Koch – Yes. 12/07/2004 – Conversion Schedule emailed to HPs	Closed
A-837-00423	12/07/2004	Lori Petre	We had a request from Evercare that we refresh the Testing Region. We have not done this in a while. As mentioned before, we need to have everyone's agreement before we do this, as we don't have a process to refresh just one HP's data and no one else's'. If you're in the middle of a testing cycle, this may not be an optimum time for you. If we can agree to a date, this will only take an hour or two. We also have the option of refreshing only certain form types.	Open – Awaiting Info
A-277-00424	12/07/2004	Dennis Koch	Review records for missing Encounters ADHS - ADHS (Ramkumar Manakal) – We have some missing encounter records from the last submission and not listed on the 277U. Lori Petre – We will look into that.	Open – Awaiting Info
A-837-00426	12/07/2004	Dennis Koch	HP – Has the BBA Identification been changed? Brent Ratterree – No, Dennis is responsible for the ID changes, but this won't impact the BBA. HP – Because I noticed there are errors in the BBA documentation. Dennis Koch – What documentation? Brent Ratterree – Is that on the website? I didn't think we had it up on the website. HP – It has its own separate documentation, its titled "BBA." The totals and such don't match the screen samples given.	Open – Awaiting Info
A-837-00427	12/07/2004	Dora Lambert	Concerning the open action items, there are several of them. We will pull all the open issues that are in the HIPAA workgroup from the previous meeting and email you with the status on each.	Open – Awaiting Info
A-277-00428	12/07/2004	Dennis Koch	Yavapai (Becky Ducharme) – There is an old issue, about the CRN number not being reported back on the 277U. Lori Petre – Dennis will look into that. There is a historical question concerning that; we thought we'd corrected that issue. Dennis will look into it and verify.	Open – Awaiting Info